

HCL Technologies Infrastructure Services Division ranked a 'Strong Performer' in Remote Infrastructure Management by an International Research firm - Forrester

- **Ranked higher than global IT giants in Market Presence and Vision in this space**
- **Ranked No. 1 in Network Management and No. 2 in Server Management worldwide**

Noida, India, Dec. 13, 2005 -- In a worldwide survey report by Forrester Research, Inc., an independent research firm, HCL has been ranked as a 'Strong Performer' in Remote Infrastructure Management in its Global Delivery Infrastructure Management Scorecard Summary: Key Findings From "The Forrester Wave(TM): Global Delivery Infrastructure Management, Q4 2005", Forrester Research, Inc, December 2005.

The Report evaluated 14 vendors in this study, including all the global giants in IT and some Indian vendors too.

HCL was ranked **higher** in Current Offerings & Market Presence than most global IT majors who have had decades of experience in Total Outsourcing Services in Global Markets. The very fact that such a Survey focuses at the Global Delivery Model of which Remote is intrinsic demonstrates the strong performance and acceptance of the Remote Delivery Model which HCL pioneered 3 years ago. The company's performance in niche/discreet areas was also exemplary having been ranked No. 1 worldwide for its management capabilities in Networks and No.2 worldwide in Servers.

Commenting on the findings of this latest Report, Anant Gupta, COO, HCL Comnet, said, "the findings of Forrester's latest report which has ranked HCL as a 'strong performer' in offshore infrastructure management are a clear indication of the success we enjoy in the space and our competitive strengths vis-à-vis the global giants and the Traditional Outsourcing [All or Nothing] model who are our real competition in this market. The rankings are also a reflection of the worldwide acceptance of our client value strategy of enabling IT to proactively address business requirements to lower costs, drive revenue and mitigate risk."

HCL has been ranked a world No.1 in this space by a CMP and NeoIT Survey of 'Speciality Offshore Infrastructure Services Provider' this year. In India it has been ranked No. 1 in virtually all market rankings in IT Infrastructure Management space this year, having been ranked No. 1 Network Management Services provider and No.1 Managed Security Services Provider by Voice & Data 100 Survey, Leader in Managed Security Services by Frost & Sullivan and 'Best Management Service Provider Partner Award 2005' by HP.

About HCL ISD:

A subsidiary of HCL Technologies, HCL Infrastructure Services Division (ISD), is India's leading IT Services Company (also known as HCL Comnet in the domestic market). A focused player in the IT services arena, HCL ISD seeks to provide simplified infrastructure solutions through delivering high-performance management services for

complex, distributed infrastructure environments encompassing the Internet, Client and legacy based infrastructures.

HCL ISD addresses the growing demand for the cost-effective management of technology infrastructure across geographically dispersed locations. With a mission to develop innovative solutions for enterprises worldwide, the company has developed a unique model for Remote IT infrastructure management that enables customer organizations to achieve superior infrastructure performance and significantly reduced costs.

About HCL Enterprise

HCL Enterprise is a leading Global Technology and IT enterprise with annual revenues of US \$2.7billion (Rs.12, 000 cr). The HCL Enterprise comprises two companies listed in India – HCL Technologies & HCL Infosystems. The 3-decade-old enterprise, founded in 1976, is one of India's original IT garage start-ups. Its range of offerings span Product Engineering, technology and Application Services, BPO, Infrastructure Services, IT Hardware, Systems Integration, and distribution of technology and telecom products. The HCL team comprises 30,000 professionals of diverse nationalities, who operate from 15 countries including 300 points of presence in India. HCL has global partnerships with several leading Fortune 1000 firms, including leading IT and Technology firms. For more information please visit www.hcl.in

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